



SDLT.co.uk

SDLT.co.uk: Integrates with a wide range of recommended case management systems

SDLT.co.uk: Dedicated SDLT Helpdesk.
One phone call (less frustration!)
Friendly, efficient service

SDLT.co.uk: Can create multiple time-saving templates.
The average SDLT.co.uk return takes 3 minutes

SDLT.co.uk: Build your own central database of solicitors and other parties, saving input time

SDLT.co.uk: Forms stored permanently. Full audit trail for your risk management

SDLT.co.uk: Helps you comply with Law Society rules to maintain full and accurate client records

SDLT.co.uk: Easy to navigate, same lay-out as paper version

SDLT.co.uk: Errors reported before submission and in plain English

SDLT.co.uk: HMRC online access not necessary to draft forms

SDLT.co.uk: User group meetings to keep you informed and enable you to help improve and influence the service

SDLT.co.uk: is a privately run company with a 'total customer service' ethos

HMRC

HMRC: Does not integrate with anything or anyone

HMRC: General Revenue & Customs call centre. Unlikely to get satisfactory response without further call escalation

HMRC: Cannot create templates -
The average return takes 15 minutes

HMRC: No timesaving databases or address books

HMRC: Forms only stored for 30 days. No audit trail after this period

HMRC: Basic printing options, only simple receipt provided

HMRC: Different form lay-out, therefore training required

HMRC: Error messages difficult to interpret

HMRC: Must have constant access to internet & HMRC systems

HMRC: Users have no real feedback or ability to influence

HMRC: is a Government Department . . .
No comment!

Helpdesk support

We offer a complete and friendly support service, including: remote installation, Government Gateway troubleshooting and a SDLT.co.uk users guide.

call: **0845 6526 855**

email: **info@sdlt.co.uk**

web: **www.sdlt.co.uk**

Integrates with your case management

